

myTV SUPER Service Fees Schedule (Effective as of 1 March 2016)

Service Item	Fee (HK\$)
Installation and Delivery Service	
myTV SUPER Box On-Site Installation (Including Relocation Installation) ^	\$300/time
myTV SUPER Box Rental	\$30/month
Equipment Delivery by Courier*	\$60/time
Equipment Redemption at collection point	\$55/time
Reconnection and Unreturned Equipment	
Reconnection Administration Fee	\$200/time
Lost/Unreturned myTV SUPER Box	\$400/unit
Lost/Unreturned myTV SUPER Remote Control	\$80/unit
Lost/Unreturned myTV SUPER Box 's Power Adapter	\$100/unit
Technical Inspection and Equipment Replacement Services	
On-Site Technical Inspection^	\$300/time
On-Site Collection of myTV SUPER Equipment ^	\$300/time
Replacement of myTV SUPER Box	\$400/unit
Replacement of myTV SUPER Remote Control	\$80/unit
Replacement of myTV SUPER Box 's Power Adapter	\$100/unit
Replacement of HDMI Cable	\$30/Cable (Maximum length: 103cm)
Replacement of Ethernet (LAN) Cable	\$20/Cable (Maximum length: 100cm)
Documents and Other Services	
Document Copy (i.e. Credit Card Payment Authorization Form, Change of Personal Information Form)	\$20/document
Printed Bill Copy	\$20/bill
Change Ownership	\$100/account/time
Credit Card Rejection Administration Fee	\$60/time

Remarks:

^ For on-site services in remote areas, separate quotation is required (or may not be available). Please contact us for details.

* Below areas are excluding in the courier service:

SHA TAU KOK	TA KWU LING	MAN KAM TO	MAI PO	LOK MA CHAU	CLOSED AREA
LO WU	PO TOI	TUNG LUNG CHAU	GRASS ISLAND	CROOKED ISLAND (KAT O)	TUNG PING CHAU
MUI WO	LAMMA ISLAND	PENG CHAU	CHEUNG CHAU	TAI O	LANTAU ISLAND (Except for Tung Chung and Discovery Bay)

1. The fees quoted above is for reference only and subject to change from time to time without prior notice.
2. For fees of service items not covered by this schedule, please contact us for details.